

PT Farm Stand Associate

\$14.25/hr

Job Description

Must be willing to work flexible shifts to include 8am-6:30pm, weekends occasional events and holidays.

- Must be able to communicate effectively with customers and colleagues.
- Prior retail, sales, food and beverage or grocery experience preferred.
- Must provide friendly and efficient customer service.
- Must be able to anticipate customer's needs and offer suggestions.
- Assists in preparations of farm fresh items, monitor rotation and dating of ingredients. Able to maintain inventory systems and track properly to report to the Store Manager.
- Must be able to operate kitchen equipment, including mixers, ovens, coffee makers, etc.
- Arranging the display cases in an appealing manner.
- Must be able to work standing for periods of time. Must be able to lift and carry 50 lbs with reasonable accommodations.
- Must possess the ability to access all areas of the store, the ability to move frequently and freely about the store, work in close quarters or small rooms and is occasionally exposed to hot, cold, wet and/or humid conditions.
- Assist with special and deep cleaning projects.
- Food Safety knowledge.
- Hourly rate commensurate with experience

About Soons Orchards: Soons is a family-owned farm. We grow apples, peaches, and vegetables. We make cider, donuts, peanut butter and kettle corn amongst other things. We combine our farm fresh selection with locally sourced items such as syrup and honey. We have been a family farm for over 100 years and our goals are to continue to grow and serve our community quality products fresh from our orchard.

Available Position: Store Manager

Status: FT/PT

Compensation: Commensurate with experience

Job Description:

Soons Orchards is looking for a Store Manager. The store manager will be responsible for managing operations and team members. This is a hands-on role working closely with vendors and employees, and communicating with customers. The candidate must be able to work in a fast paced environment with a calm demeanor and sense of urgency, have strong management and people skills, and have experience in food and beverage and retail operations.

Responsibilities:

- Maintain effective ordering, inventory control, storage, and rotation to minimize waste. Able to reconcile and record cash drawers, make change and deposits and delegate errands properly to staff. Must have basic computer knowledge.
- Manage the team members, ensuring standards are met and train team members on equipment, POS software system, and front of house customer service skills.
- Create a schedule and be the point of contact for team members
- Host and lead regular staff meetings
- Adhere to scheduled shifts, willing to stay beyond when business or circumstances dictate
- Overseeing retail operations and inventory management both in store and online
- Set an example of punctuality, attendance and positive attitude
- Handle guest concerns or complaints in a professional manner
- Regularly check that equipment operates properly
- Learn about our company and speak to customers about our operations

Skills, Abilities + Qualifications:

- Minimum of two (2) years of previous work experience in retail and/or food and beverage operations
- 1-3 years of management experience in the hospitality field preferred
- Basic knowledge of kitchen equipment
- Strong sense of hospitality and desire to achieve high levels of customer service
- Flexibility to work various shifts including weekends and some holidays
- Ability to work in a team and communicate effectively with colleagues
- Understanding and ability to manage social media platforms
- Maintain an organized and tidy work space
- Must be able to stand for long periods of time and lift up to 50 lbs

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Farm Events and Marketing Lead \$16.75/hr+commission

Job Description

Must be willing to work flexible shifts to include early opening, evenings, weekends and holidays. Events lead will create, market, and set up events including farm dinners, farm markets, sip and paints, childrens events, and seasonal sales. They will create tickets, post on social media and website, and create flyers in Canva. E&M Lead will schedule social media campaigns on featured items, staff and available positions across multiple platforms.

- Must be able to communicate effectively with customers and colleagues.
- Must provide friendly and efficient customer service.
- Must be able to anticipate customer's needs and offer suggestions.
- Assists in preparations for all farm events including markets, dinners, family events, hayrides, etc. track sales and property properly to report to the Store Manager.
- Must be able to operate kitchen equipment.
- Arranging all display items and table scapes in an appealing manner.
- Maintain the work areas in a neat and hygienic manner.
- Must be able to work in various environments. Must be able to withstand prolonged stretching, bending, kneeling, lifting and carrying items weighing up to 50 lbs. With reasonable accommodation and the ability to access all areas of the farm.
- Must have a valid drivers license
- Must be able to work independently and problem solve creatively
- Must have basic social media and digital marketing skills. Responsible for creating events, track reservations and attendees and plan for product and supplies accordingly.
- Empty, wash, and return all event supplies to their designated area.
- Pitch in to help with special and deep cleaning projects.
- Must be comfortable using social media, able to handle cash and credit sales and keep a reporting system and inventory to share with Store Manager
- Food Safety knowledge.
- Hourly rate commensurate with experience.

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